

COMPLAINT AND REQUEST FOR WATER BILL GRIEVANCE HEARING

Section 11-68 (b) of the City of Gulfport Code of Ordinances states in relevant part:

"A customer who disputes the accuracy, validity and/or amount of a bill covered water and/or sewer charges otherwise must submit a written complaint and request for administrative hearing to the City Clerk, 2309 15th Street, Gulfport, Mississippi 39501, which contains a statement of the amount in dispute, the reason and/or basis for the customer's dispute or complaint, and a request for a hearing ("complaint and request for hearing")."

DATE: _____

NAME: _____

MAILING ADDRESS: _____

SERVICE ADDRESS: _____

TELEPHONE NUMBERS:

HOME: _____ WORK: _____ CELL: _____

ACCOUNT NO.: _____

I understand that I may have a hearing only if I dispute the accuracy or validity of my water and/or sewer charges or otherwise have a grievance with the charges for such services. With that understanding, I wish to request a Grievance Hearing as follows:

AMOUNT IN DISPUTE: _____

SPECIFIC REASON AND/OR BASIS FOR DISPUTE: _____

SIGNED: _____ PRINT NAME: _____

THIS AREA FOR CITY CLERK USE ONLY.

COMPLAINT AND REQUEST FOR HEARING RECEIVED BY CITY CLERK: _____

SENT TO WATER AND LEGAL DEPARTMENTS: _____

HEARING SCHEDULED FOR: _____